

## ADVICE ON ENERGY SAVINGS AND BILLS

Rising home energy bills are set to be an issue for sometime, so here are some sources of help and support that could help you to save energy and money. To find out about the Household Support Fund, help with Council Tax and discretionary or hardship payments please contact NKDC on 01529 414155 or email [customer\\_services@n-kesteven.gov.uk](mailto:customer_services@n-kesteven.gov.uk)

### Big Energy Saving Network

For advice regarding energy saving and gas and electricity bills, the Warm Home Discount, Priority Service registration, energy efficiency grant eligibility and if your energy supplier ceases trading, contact Janet Clark on 01529 301962 [1] or email [janet.clark@lincsymca.co.uk](mailto:janet.clark@lincsymca.co.uk)

### Anglian Water

Anglian Water's support team can create personalised payment plans to help customers budget. With different tariff options, customers could be eligible for a discount of up to 50% on their water charges, depending on their situation. Contact them on 03457 919155 [2]

The Warm Home Discount [3] requires the big suppliers, by law, to help vulnerable customers pay for energy. Those who get the Guarantee Credit element of Pension Credit [4] or are on a low income, and meet their energy supplier's criteria are eligible to get a £140 rebate on energy bills. Check if you're also eligible for the Winter Fuel Payment. [5] The energy regulator, Ofgem, also provides information on getting help if you're having difficulty paying [6].

### Simple Energy Advice

A national scheme providing information on reducing energy bills, tips on making your home warmer and greener, and general information on low carbon heating options. Contact their free helpline on 0800 444202 [7], or visit their website at [simpleenergyadvice.org.uk](http://simpleenergyadvice.org.uk) [8]

The Energy Saving Trust provides information on energy efficiency and renewable energy generation. Visit [energysavingtrust.org.uk](http://energysavingtrust.org.uk) [9]

### Help for NKDC Tenants

Aaron Services is NKDC's contractor that tenants can contact directly to arrange repairs of oil fired, coal and gas central heating including radiators. Call 01205 591979 [10]. Call Kier Services directly to arrange repairs of electric heating via 01529 416399 [11] or 01529 410444 [12].

### NKDC Domestic Energy Officer

NKDC supports council tenants with tariff switching, energy debt support, energy efficiency advice, help with damp and condensation, meter issues, energy and hot water control system help, and assistance

to access funding and applications. Call 01529 308098 [13] or 07816 2394646 [14]. Email [incometeam@n-kesteven.gov.uk](mailto:incometeam@n-kesteven.gov.uk).

#### Community Oil Buying Scheme

Collective purchasing can keep your central heating oil prices down. The supplier saves money on transport by delivering to households situated near to each other. Community Lincs brokers not-for-profit bulk-oil buying scheme for communities across Lincolnshire. They work with Lincoln Credit Union who offer a regular savings scheme to help with fuel purchasing.

The scheme saves its members' money by collective buying power, reducing the price of oil. The Community Oil Buying Schemes was launched with the aim of reducing the cost to members of heating their homes and businesses. The scheme is FREE to join with no annual membership fee. The minimum order amount is 500 litres and all members pay the same price for their oil.

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